



Manufacturing Center
for
Applied Research
3638 South Memorial Drive
Tulsa, Oklahoma

Effective Root Cause Analysis -Cause Mapping-

ThinkReliability

Improve the way you communicate, document and SOLVE PROBLEMS. Time is wasted and misunderstandings occur because people see problems differently. This workshop provides valuable problem-solving skills that you can immediately apply within your organization. The Cause Mapping method is a simple, objective, evidence-based approach for breaking any issue into its cause-and-effect relationships so that everyone sees the same, accurate information.

April 28th and 29th, 2009

What: Cause Mapping-Effective Root Cause Analysis Methods

Where: Tulsa Technology Center, Business and Industry Training Center

When: April 28, and 29th, 2009

Why: Anyone who desires to improve overall operations by identifying causes that enable solutions to recurring problems.

Cost: \$795/person if registering 30 days prior. \$895 if less than 30 days remain.

Interested companies should contact [ThinkReliability.com](http://www.thinkreliability.com) for additional information and to register their interest in this event.

www.thinkreliability.com

<http://www.thinkreliability.com/pdf/Root-Cause-Analysis-Public-Workshop-brochure.pdf>

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Questions or comments? E-mail us at kelly.mcfarland@tulsatech.org or call 918-828-5417